



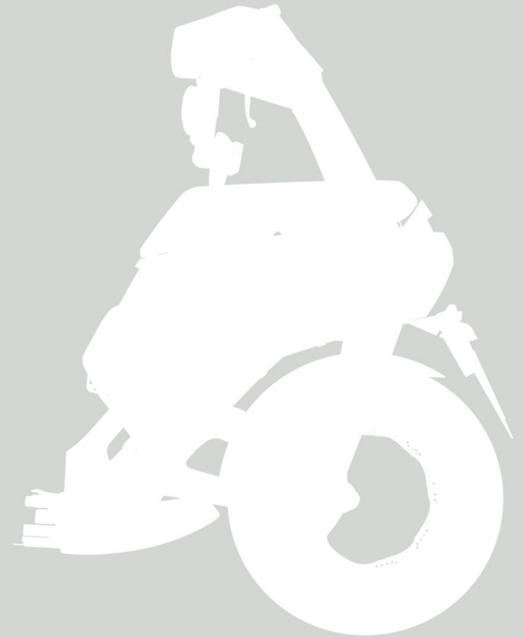
**MY UJET**  
USER MANUAL



## CONTENT

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# INTRODUCTION



#Introduction

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## #INTRODUCTION

Thank you for purchasing UJET. Riding your UJET is a fully connected experience and a lot of pleasure! You will be able to get around your city easily without any hassle. Also, you will realise the benefits of a fully integrated electric drive: lower maintenance, no pollution, and the ability to make the city a quieter place to be.

Being an electric scooter, the maintenance costs of a UJET are much lower compared to those of a regular ICE (Internal Combustion Engine) scooter. UJET does not require oil changes. The UJET scooter has fewer parts, which reduces the risk of breakdowns.

Certain countries, regions and municipalities may offer you an incentive to purchase an electric scooter, further reducing the cost of a UJET. Please check your local regulations to learn more about your eligibility.

The frame is composed of advanced magnesium, aluminium alloys and carbon fibre composites. These are ultralight materials whilst at the same time very robust, hence their use in aeronautics.

Our connectivity system is one of the most advanced in our category. With your UJET you can enjoy a completely connected ride: Benefit from a GPS navigation system, unlock your scooter remotely, find it even if you have forgotten where you parked it thanks to our Geo locator and tracking system.

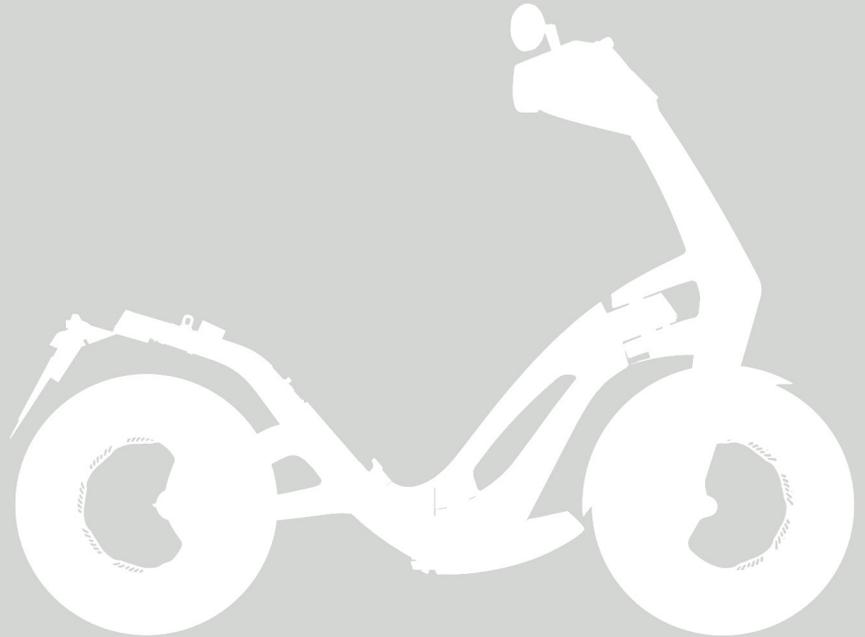
This manual contains important information to help you to enjoy your UJET.

Please read the manual closely before starting to use your UJET, and keep it in a safe place for reference if you have a problem or a query.

THIS MANUAL CONTAINS ADVICE AND WARNINGS TO HELP YOU GET THE MOST OUT OF YOUR SCOOTER AND KEEP IT LIKE NEW:

- Important technical and safety information.
- It is written exclusively for the private user and is not intended for professional use.
- Minor discrepancies may exist. This is because we are constantly perfecting our products.

# GENERAL SAFETY



#General warnings

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## #GENERAL WARNINGS

Maximum attention should be given to the safety warnings given in this manual as they are essential for preventing falls, injury or improper use of your scooter.

The following symbols indicate a safety warning:

### **WARNING**

Warns of risks that can arise while operating and that may cause serious injuries to the user or damage to the scooter if the instructions are not followed.

### **CAUTION**

Warns of related risks that can arise while operating and that may cause minor injuries to the user or damage to the scooter if the instructions are not followed.

### **NOTE**

Provides additional information that may be useful.

**UJET reserves the right to:**

- Modify the information given in this manual, without prior notice and without specifying reasons.
- Modify the vehicles to adapt to the local conditions of certain markets and to stop production of a certain model without prior notice.

UJET accepts no liability for differences between the illustrations and descriptions given in this manual, the vehicle itself, nor for any errors or omissions that may appear in the manual. The models shown here may appear with additional optional equipment which is not supplied as standard.

## OPERATING SAFETY

### WARNING

The UJET scooter is not designed to be ridden without the battery.

The UJET is designed to be ridden by only one person without passengers.

Do not sit or lean on your scooter while it is supported on the side stand.

The maximum permissible gross weight (scooter+rider+additional load) your scooter is able to carry is 202 kg (445 lbs). For long periods use, it is not recommended to exceed 172 kg (380 lbs).

A higher load may cause instability, a risk of falling and loss of any warranty / liability of the manufacturer.

Do not move / lift the scooter using the battery handle.

Do not place any magnetic object / field nearby the right handlebar/ throttle.

If you charge your UJET scooter outdoors, do not charge it when it is raining.

Charge the battery in a well-ventilated zone away from combustibles.

Do not open the trunk under rainy conditions since the charger inside is not waterproof and its electronics must be shielded from any water.

Never charge the battery if the charger is in the trunk. The charger must always be out of the trunk when charging.

Do not use chargers that are not approved by UJET. They may not be safe.

Never use a high pressure washer to wash your UJET.

If you use the battery separately, for example to play music or charge your devices, do not forget to turn it off after use.

### WARNING

Immediately after switching off the vehicle, there may still be electricity in the cables and electrical components.

Do not add any electrical components to your scooter or battery unless they have been approved by UJET.

Additional electrical components may damage the vehicle and the battery, or prevent other components from operating correctly and/or significantly reduce the range and/or service life of the battery.

Dismount, remove or replace components, cables or connectors which may cause severe burns or electrical shock leading to serious injury.

Never cut electrical components or cables. This may cause serious injury.

### CAUTION

The UJET scooter is a vehicle and you must strictly follow the traffic rules for the country of use.

It is a silent vehicle. This may be dangerous for people and animals around you if you do not drive carefully

Always drive carefully. Approved protective clothing, gloves and helmet must be worn at all times.

# GENERAL OPERATION



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## #UNPACKING RECEPTION

### ! CAUTION

Keep package vertical.

Check that the packaging does not have signs of:

- Knocks or damage.
- Check that you have received all the necessary packages for the assembly of your scooter.

### i NOTE

The packaging is attached to the transportation pallet to make it easier to handle.

## UNPACKING

Removing the parts from the packaging.

01. Remove the seals from the cover of the packaging.
02. Open the top cover on the packaging.
03. Remove the front protection from the scooter.

### ! WARNING

The packaging must be removed by 2 persons to avoid injury.

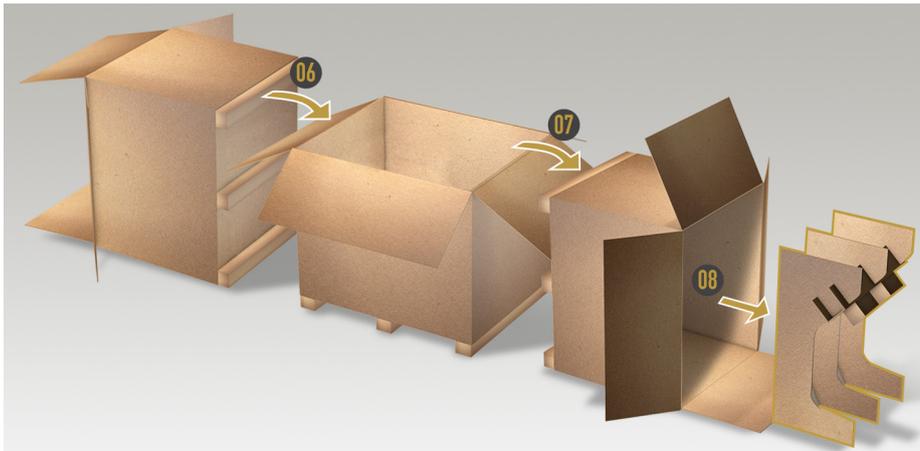
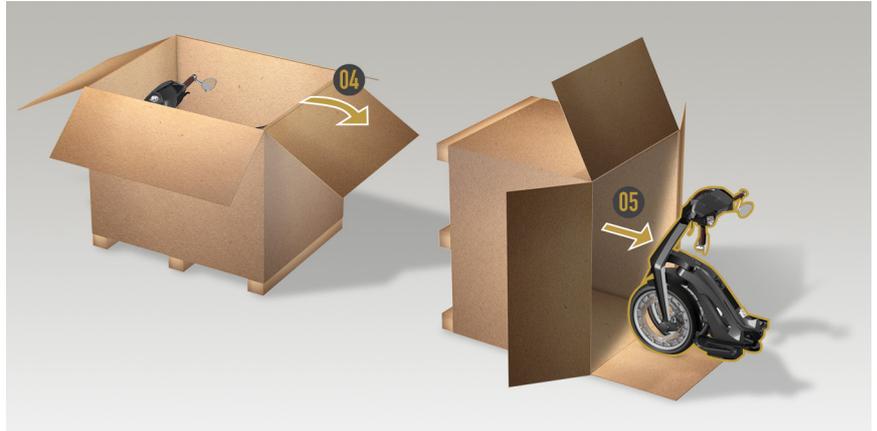
04. Place the packaging vertically to facilitate extracting the scooter.
05. Extract the scooter by rolling it outwards using the handle in front of the cockpit.
06. Place the packaging against the floor again.



07. Place the packaging vertically again, but on the side opposite to that in step 04.
08. Extract the scooter support from the packaging.
09. Take the battery out of the packaging.

### i NOTE

Check that the scooter, battery and smart charger are there.



## UNFOLDING

### ⚠ CAUTION

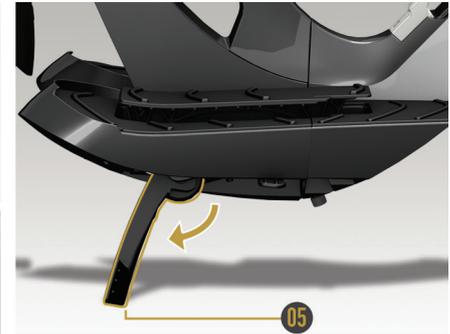
Remember that your scooter weighs more than 36 kg (79 lbs) without the battery.  
If you think it is necessary, move your scooter with the help of another person.  
If the steering lock is engaged you cannot fold the scooter properly as the front wheel gets in the way.

01. Turn the left lever on the handlebar until it stays fixed.
02. Turn the mirrors to their final position.
  - To change mirror position an Allen key is needed. Key is provided with the scooter.
03. Press the rear wheel extraction lever.
04. Turn the handlebar, and pull the front wheel outwards, until it is in line with the rest of the scooter.
05. Lower the stand and rest the scooter on the stand on firm ground.
06. Press the rear side of the left footrest with your foot.
07. Then press the front side of the left footrest.

### **i** NOTE

\* Align and install the battery on the scooter following the steps in the- "[#Installing the battery](#)" on page 18.





## #INSTALLING THE BATTERY

### WARNING

Make sure that the connection of the battery set is correct in order to avoid damage.  
The battery should not be pushed downwards in parallel to the chassis.

### CAUTION

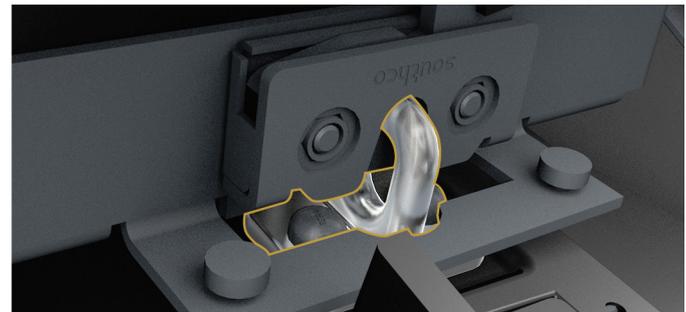
You must charge the battery fully the first time before installing it.

### CAUTION

After installing the battery, pull the battery (by handle) upwards to check that the battery is locked on the scooter correctly.

01. The battery should be connected on the scooter frame as illustrated. Care should be taken with the proper alignment of the connector.
02. Fasten the battery set in the chassis anchor.





## #CHARGING THE BATTERY

To get the most out of your battery, charge it immediately after each trip.

Leaving your battery uncharged for longer periods of time may cause damage.

To optimise the battery service life, it should be fully charged each time.

### ! CAUTION

Continuous use of fast chargers instead of the supplied standard charger may reduce your battery life.

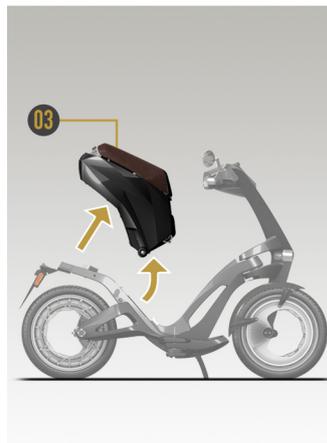
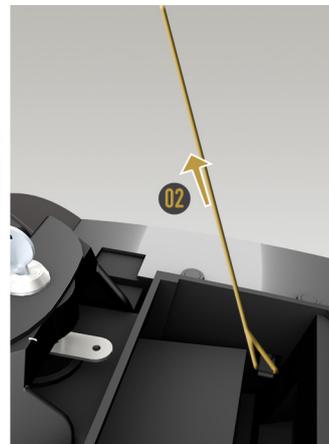
### ! CAUTION

Always use the original charger to charge the battery.

Observe the battery storage and charging instructions.

## REMOVING THE BATTERY

01. Open the scooter seat compartment inserting the key in the lock located on the rear side.
02. Pull the extraction lever upwards.
03. Remove the battery box and adjust it ready to carry.
04. Close the seat and lock it.



## USING THE BATTERY OUTSIDE YOUR SCOOTER

### ! CAUTION

Charger must be outside the vehicle when charging.

01. Place the battery box on the ground on its wheels.
02. Pull the lever located on the rear of the battery box upwards.
03. And off you go with your battery box on wheels.
04. Open the seat again and connect the charger to the internal socket on the battery.
05. Connect the charger plug to a power socket.



## HOW TO CHARGE THE BATTERY

If you are charging the battery with the battery fitted in place on your scooter, it is not necessary to follow the steps for removal.

### ! CAUTION

Charger must be outside the vehicle when charging.

01. Connect the charger to the internal socket on the battery.
02. Connect the charger plug to a power socket.
03. Disconnect the charger from the vehicle before using your UJET.

### i NOTE

\*If the charger is not working push the reset button on the side.



## #INITIAL CHECKS

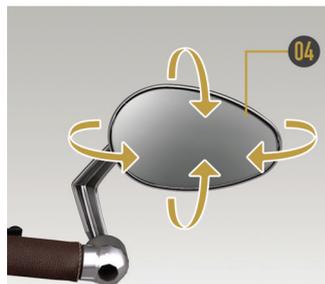
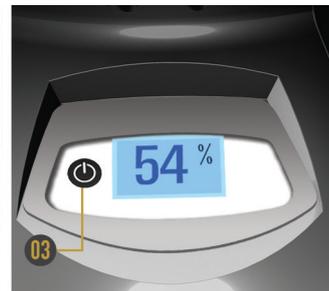
Make sure your scooter is ready to go by running these checks:

01. Check that the visible parts are in good condition.
02. Check the tyres condition and pressure. Please refer "[#Wheels and tyres](#)" on page 92 to for the correct tyre pressure.
03. Check that the battery button is working and that the battery is charged.
  - If the battery is not charged, it should be charged first.
04. Adjust the mirrors to give good rear vision when driving.

### **i** NOTE

The mirrors have two ergonomic optimised driving positions, according to the user's wish: up and wide or down and sporty.

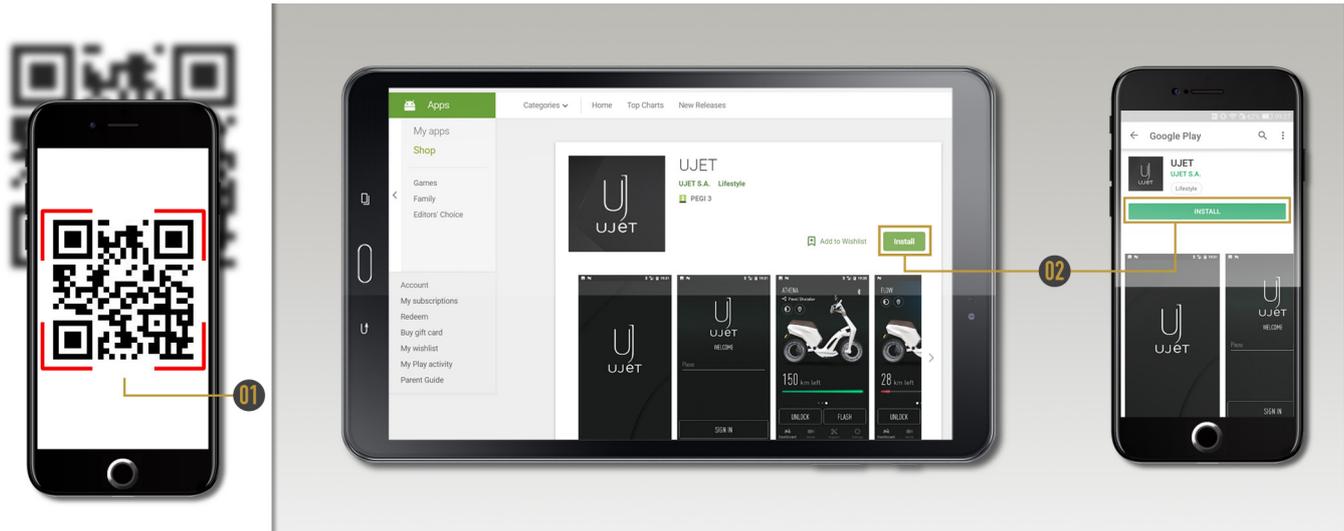
05. Check the position of the brake levers so that you can always reach them easily.
06. Verify that the brakes operate correctly.
  - Operate each brake lever independently while you push the vehicle to check that the wheels lock completely.
07. Turn the motor stop switch to OFF, turn and release the throttle to check that it returns to its initial position correctly.
08. Familiarise yourself with the HMI screen controls.



## #USE OF THE UJET APP

The UJET App is designed to be attractive and to offer functions which are innovative in the scooter industry. Use the App to control and configure your scooter.  
To start the connectivity experience, first:

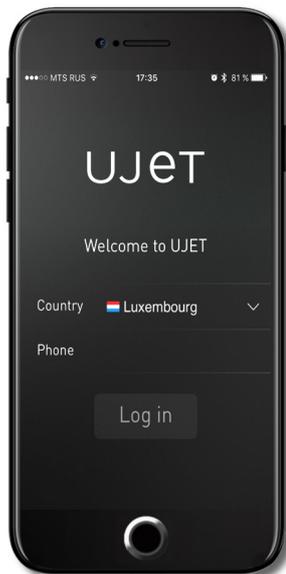
01. Download the App from your mobile operating system download centre (iOS or Android) [app.ujet.com](http://app.ujet.com) or scan the QR code below.
02. Open the App and follow the instructions.



A full description of the displays and pre-set functions is given below:

## ACCESS SCREEN

### Register or Login



This is the first screen of the App. Register / log in by entering your mobile phone number. To make it easier and simpler to use the interface, it is not necessary to fill in forms.

### Account verification



Confirm your account by entering the verification code sent from UJET by SMS.

Owner's screen



From this screen you can transfer your scooter to another person and see the main settings.

Pairing



Pair your mobile phone with your scooter and start to enjoy all the advantages of the application.

Control panel / Lock - Unlock



The Control Panel displays all the important information including the battery state, the range and your GPS location.

From this screen you can unblock your scooter by clicking on **Unlock**.

Locator



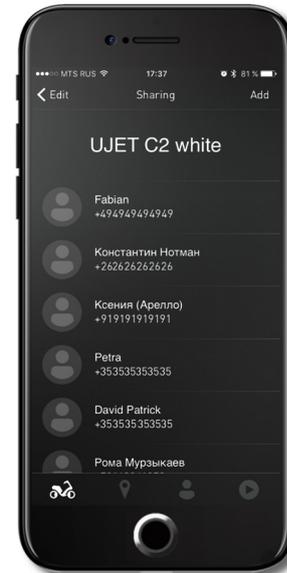
You can find your scooter even when you don't have an internet connection or the signal is weak. When you are less than 100 m from your UJET, your smartphone is paired to the scooter and shows where it is parked via the Bluetooth indicator.

## UJET properties



Edit your scooter information in the edit screen.

## Share



Share your scooter just by pressing share on the dashboard and select the contact who you wish to share with.

### Map / Locator



Press the scooter icon to locate your scooter using the integrated GPS module.  
This is very useful when you cannot remember where you parked.

### Augmented reality



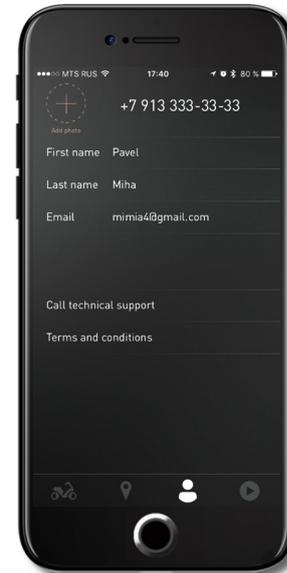
As in the above case, if you activate this function because you have forgotten where you parked your scooter, it will display the position of the scooter and calculate the distance from your current location on the augmented reality screen with an animated symbol.

## Route



This function guides you from your phone location to your scooter.

## User settings



change the name of your Ujet.

## VIDEOS

### Video content



Browse all the videos recorded from your scooter and sent to your smartphone via a WiFi network.

## FAQ

### **Can I use the Ujet scooter without the app?**

We recommend using the app to enjoy the fully connected experience of UJET ownership. However, you can ride UJET without pairing it to the app. You can also pair it with your phone directly without connecting through the app, which will allow you to make phone calls and stream music.

### **How can I share my Ujet scooter with someone?**

If you own a UJET, you can share it with your friends and family. Tap the **sharing** icon on the dashboard screen in the top right corner, and choose the contact from your address book to share with. You can also define the sharing duration, with the ability to limit the sharing time.

### **What functions will be accessible to your guests?**

People with whom the UJET is shared can use it as their own scooter, being able to lock and unlock it, track, as well as connect for the music playback and telephony. They will not have the ability to re-share the UJET with others – only the owner has such rights.

### **Can you track a UJET that is shared with a guest?**

The owner, as well as the ones with whom the UJET is shared, have the access to the scooter tracking features.

### **A Ujet was shared with me. How can I interact with it through the app?**

Once connected via Bluetooth, you can use the app to lock/unlock the scooter, receive alerts, track it, and use other connectivity features.

### **I changed my phone number. How can I pair the new phone with my UJET?**

Do a factory reset to connect UJET to a new phone number or contact our support to pair the UJET to a new number.

### **I want to sell my Ujet. How do I change the owner within the app?**

Do a factory reset to connect UJET to a new phone number or contact our support.

### **I have multiple smartphones. Can I interact with Ujet from all of them?**

Only one combination of phone number and smartphone can be registered as the owner of a UJET. You can however share the UJET with other phone numbers that you have, allowing to interact with your scooter via the app.

## #USE OF CONTROL ELEMENTS

### CONTROLS

#### Throttle

The throttle performs the acceleration and recuperation functions. Unlike a traditional throttle, the smart throttle on your UJET can accelerate the scooter by moving the throttle backwards and apply recuperation by turning the throttle forward.

This smart throttle has its own controller and special sensors to increase safety.

#### Buttons

2 sets of buttons on the handlebars. The use of special control keypads allows you to manage all the main and auxiliary functions without being distracted while riding.

#### HMI display

Folded when switched off. It unfolds automatically when the contact button is 'on' and you authorize the start on your phone app.

#### HMI LED lights

These indicate the battery state, speed and other vital data of your scooter. When the display switches off because the battery charge is low, the LED lights automatically display important information.

## SUPPORT AND ONBOARD ENTERTAINMENT SYSTEMS



Distracted driving can lead to accidents, injuries, and death, in addition to citations for traffic violations.

The sound system, consisting of protected contact speakers, is located in the battery box.

It produces various sounds you can select. Sounds are preprogrammed, and are there to hear the scooter coming when it is driving on the road

#### Multimedia control

The special multimedia hardware in the battery box has a powerful processor, loudspeakers, 2 USB connectors and Bluetooth.

You can connect to the scooter battery box via Bluetooth and start playing music or charge your phone by connecting it to the built-in USB.

This hardware also acts as controller to monitor the battery state of charge (SOC).

#### Headset connection

Connect your wireless headset to the two-way communication system via Bluetooth 4.0, and listen to music from your smartphone or speak through the microphone in the headset.

### **Navigation system**

The onboard navigation system is available with all the necessary basic functions with the version of the country.

### **Camera**

Start or stop the camera by using the dedicated button on the handlebar. You can view the videos on your scooter display, or you can upload them to your telephone.

### **Telephony connected via smartphone**

Total management of your smartphone telephony via display.

## **BRAKES**

Before riding your scooter, you should carefully test your brakes away from traffic and in favourable conditions. Gradually increase the braking power.

As with all the scooter components, the new brake pads require running in to reach their maximum braking capacity. They are vital for your safety and you should therefore make sure that they operate correctly.

Avoid braking continuously. Release brakes between each braking action. Stop at the first sign of overheating. If you notice a high manual force, a smell or noise, indicating overheating, stop and allow the brakes to cool.

Wet conditions reduce the effectiveness of your brakes. Remember that braking distances are longer in rain; reduce speed and apply brakes carefully.

You should get used to the recuperative brake by turning the throttle grip in the opposite direction. This brake reduces the motor speed and uses the energy generated to store it.

The effect of the energy regeneration is more noticeable when the battery level is below 60 %.

## #STARTING YOUR SCOOTER

**01.** Press the battery ignition button on the battery.

- Wait 2 to 3 seconds.

**02.** Press the motor on button on the left handlebar.

**03.** Unlock the scooter from the application.

### **i** NOTE

Read the conditions of use and press OK. If you do not accept the conditions, you will not be able to complete the system start-up.

**04.** Configure the parameters you need to change on the HMI screen.

**05.** Fold away the scooter stand.

### **i** NOTE

A message is displayed on the instrument panel advising you that the stand has not been folded away.

**06.** Apply the brake lever.

**07.** Accelerate gently to start moving

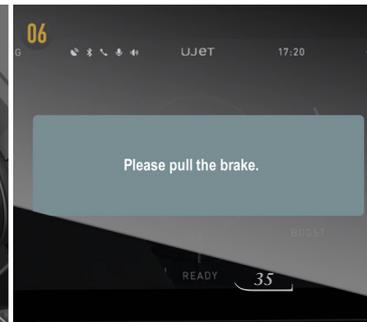
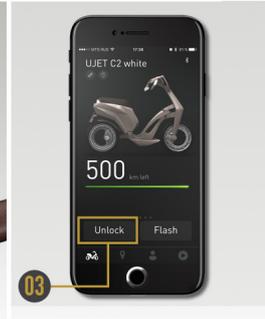
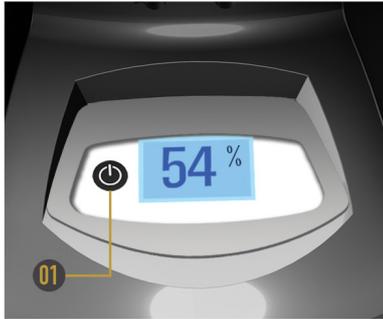


### **!** CAUTION

Make sure you have understood all the tips for use before starting the scooter, in order to ensure a positive riding experience.

See "[#Learning to ride your UJET](#)" on page 36.

# UJET GENERAL OPERATION



## #LEARNING TO RIDE YOUR UJET

### TIPS FOR USE

- Make proper use of your brakes. Failure to do so may result in serious damage to the brakes and even cause you to lose control of your scooter while riding.
- Do not drive while under the influence of alcohol or drugs, or any medication which may alter your ability to react.
- Always use appropriate gear including helmet, footwear, gloves, etc. as required by the local regulations in your country.
- Do not hang objects from the handlebars or other parts of the vehicle.
- Do not carry passengers. The scooter has been designed to carry only one person.
- Observe traffic rules and respect the environment.

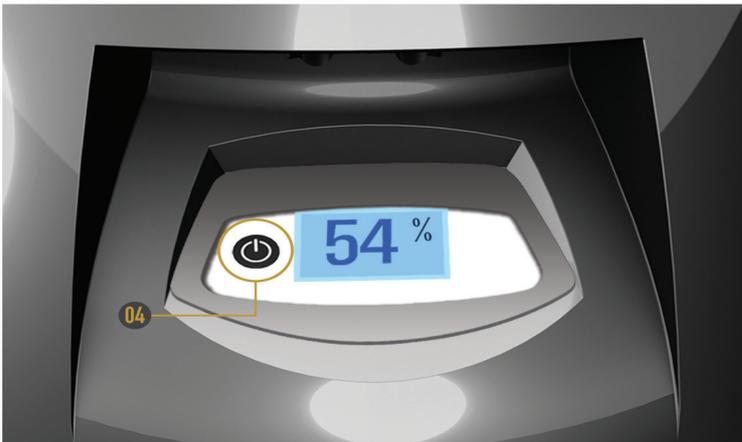
### STOPPING YOUR SCOOTER

01. Release the throttle and apply the brakes until the vehicle stops.
02. Press the motor ON/OFF button and set it to the OFF position.
03. Lean the scooter on the kickstand.
04. Press the battery button and hold until it disconnects.

#### ! CAUTION

Make sure that the vehicle has switched off completely after it has been disconnected.





## #FOLDING

Your UJET scooter folds comfortably in seconds. It can be stored easily in your home, office, or even in the trunk of your car or motorhome. It fits in wherever you are.

To unfold your scooter, just follow these instructions:

### ! CAUTION

Remember that your scooter weighs more than 36 kg without any battery.  
If you think it is necessary, move your scooter with the help of another person.

**01.** \*Remove the battery if desired.

- See "Removing the battery" on page 20.

### i NOTE

The scooter can also be folded with the battery installed. It does not have to be removed first.

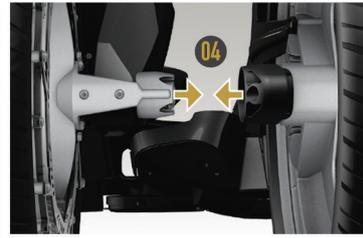
**02.** With the kickstand leaning on the ground, press the extraction lever on the left footrest.

**03.** Turn the handlebar until it is in line with the rear wheel of the scooter.

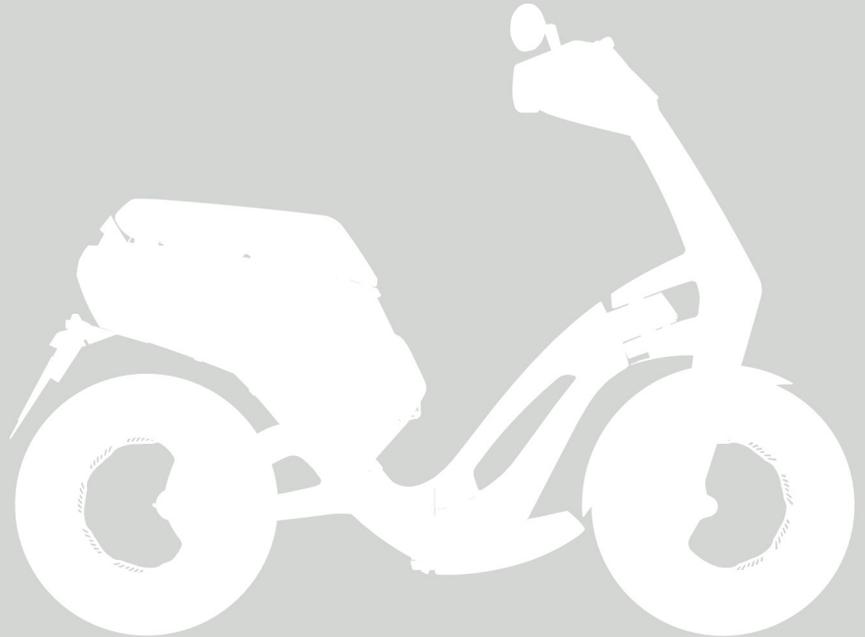
**04.** Push the front wheel against the rear wheel, inserting the front axis in the rear wheel lock until you hear a click.

**05.** Press the left handlebar unlocking lever and turn it downwards.





# PRODUCT DESCRIPTION



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UJet  
VEHICLE DESCRIPTION



## #TECHNICAL SPECIFICATIONS

PERFORMANCE	
Nominal Power	3 kW (4 hp)
Maximum Power	3.6 kW (4.9 hp)
Continuous-rated Power	1.75 kW (2.4 hp)
Maximum Torque	80 Nm
Continuous-rated Torque	42 Nm
Maximum speed	45 km/h (limited)
Motor type	In-wheel, ultra-thin brushless motor Permanently excited external rotor with 3-point position detection and temperature sensor

WEIGHT		
Weight without battery	36 kg (79 lbs)	
Battery weight	Small battery	13 kg (28.6 lbs)
	Large battery	19 kg (41.8 lbs)
Gross weight	Small battery	49 kg (108 lbs)
	Large battery	55 kg (121.25 lbs)
Maximum permissible weight		202 kg (445 lbs) normal use
		170 kg (375 lbs) long periods use



<b>SAFETY</b>		
Lights	Adaptive LED front light LED tail and brake lights	
Antitheft system	Antitheft locking system is assisted with on-board GPS / 4G module	
Locking system	Manual Steering lock	
Electronic and mechanical folding lock check system		
Electronic Brake Check System		
Battery Management System with control of overcharging and overheating		
Electronic self-diagnosis system		
<b>BATTERY</b>		
Type	Lithium-ion	
Charging time	Small battery	3 h (on-board charger) - 1.3 h (fast charger)
	Large battery	6 h (on-board charger) - 2.5 h (fast charger)
Riding range	Small battery	35-75 km*
	Large battery	70-150 km*
Required charging voltage (Regular home output)	220 V - 230 V	

**i** NOTE

\*The exact range may vary depending on multiple factors, including driving style, the driver's weight, climatic conditions (air temperature, wind, humidity), the terrain, the road surface and the intensity of using the brake energy recuperation system. The range was tested on an industrial test bench, with a simulated rider weight of 50 kg and 120 kg respectively, and an average riding speed of 25 km/h and 30 km/h.



CONSTRUCTION	
Frame	Frame composed of magnesium, aluminium and carbon fibre
Suspension	Suspension designed for a special riding experience and ultra low weight
Brakes	Front and rear, hydraulic disc brakes
Wheels	14" orbital wheels
Tyres	80/80x14, MC26 Capri, nanoaugmented with abrasion resistance increased by 15% and significantly improved wet grip
Tyre pressure	1.6 bar (23 psi) front / 1.8 bar (26 psi) rear

SPECIAL FEATURES	
Foldability	Book-type folding system. Dual mechanical fastening with electronic control
Powerhub smart charger	2 USB ports, allowing you to charge your devices from the scooter battery Charging point via the Console
Riding modes	3 riding modes: eco, normal, sport Boost function in sport and normal mode
Throttle grip	Throttle controlled boost function in sport and normal mode
UJET App	See " <a href="#">#Use of the UJET App</a> " on page 23



### CONNECTIVITY AND SMART FUNCTIONS

Smartphone App connectivity	iOS or Android
Connectivity	Wi-fi, Bluetooth, GPRS, 4G, BLE full management of smartphone telephony
HMI display	7" TFT display Automatic folding and adjustable 800x480 resolution Waterproof. IP65
Camera	Front-facing wide angle camera with live video recording functionality
Speakers	Protected contact speakers in the battery box
Driving sounds	Virtual simulation of riding sounds. 3 types of simulation in the base supply
Navigation / GPS	GPS / GLONASS On-board navigation system Tracking via smartphone App





### DIMENSIONS

Unfolded L x W x H (cm)	156 x 86.5 x 120
Folded L x W x H (cm)	84 x 57 x 120
Seat height (cm)	
Small seat	76
Large seat	79

## #IDENTIFICATION

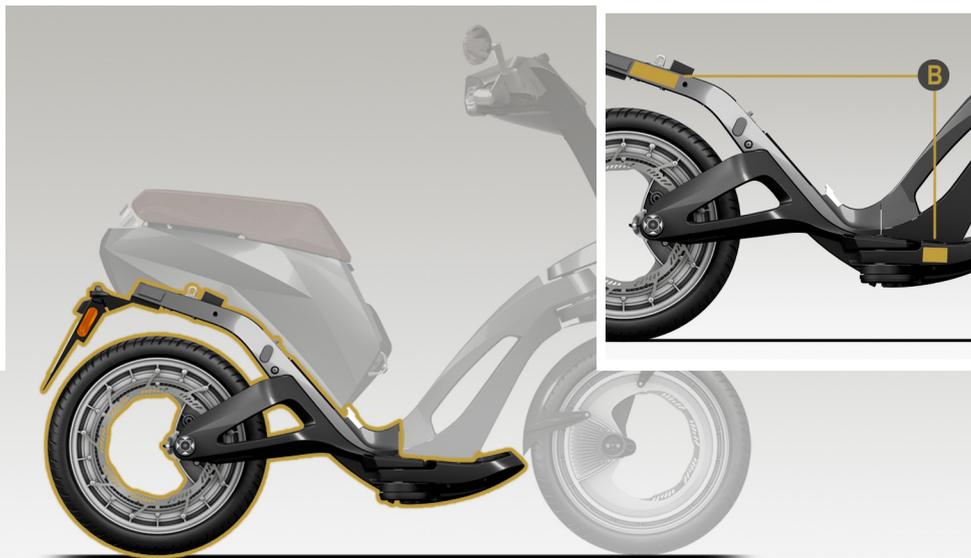
The main elements of the scooter have an individual identification number.

### MOTOR NUMBER

The motor identification number "A" of your scooter is stamped on the inner part of the rear wheel.

### VIN - CHASSIS NUMBER

The VIN identification number - Chassis number - "B" for your scooter is located on the right side of the frame (after removing the battery) and on the right footrest, visible through a protected visor.



## #UJET APPLICATION

The UJET app is directly linked to the onboard system of your UJET, letting you be completely flexible and always stay in control of your smart scooter – wherever you are.

With the UJET app, you can:

- **Lock and unlock your Ujet remotely**

With a simple click on your screen. Your smartphone is your key!

- **Constantly monitor performance of your electric scooter**

Your app will tell you the key metrics of your UJET – even if you are far away from it. Check the current battery charge, as well as never miss a service period.

- **Browse and share videos from your journeys**



Ride responsibly. Distracted driving can lead to accidents, injuries, and death, in addition to citations for traffic violations.

Film the videos during rides using the built-in camera of your UJET. Download and watch the clips on your mobile devices using the UJET app.



\*According to local applicable regulations about use of cameras and their recordings.

- **Share your UJET with friends and family**

Let the others enjoy the modern urban ride by remotely giving them access to your UJET through the app.

- **Never lose your UJET**

Always find the exact location of your parked electric scooter using the UJET app, and receive fastest walking directions using its navigation functionality. Use our innovative augmented reality feature to show the position of your UJET through the camera.

- **Receive necessary help and technical support**

Get an immediate warning in case there is something wrong with your UJET, or when the service period is due. Use the app to receive all the necessary help: contact our technical support, find closest service locations, and read the user manual.

- **Disable the smart scooter remotely in case of theft**

When your UJET moves without your command, you can disable it remotely.

## #LOCATION OF THE PARTS

- #01. Left wing mirror
- #02. Right wing mirror
- #03. Seat
- #04. Right tail light / Right turn signal
- #05. Registration plate holder / Registration plate / Tailight /  
Brake light
- #06. Left tail light / left turn signal
- #07. Rear wheel / Motor / Motor controller
- #08. Left footrest / folding pedal / Stand





**#09.** Throttle / Recuperation brake

**#10.** HMI display

**#11.** Rear wheel brake

**#12.** Front light

**#13.** Front wheel

**#14.** Right footrest with folding joint

**#15.** Front brake

## #LOCATION POWER PARTS

### WARNING

The UJET scooter has a high voltage electric system. Do not dismount, remove or replace high voltage components, cables or connectors.

Electrical cables and components may remain live for a few seconds after the scooter is switched off. Never cut electrical components or cables.

Failure to observe safety instructions may result in electric shocks which could cause serious injury.

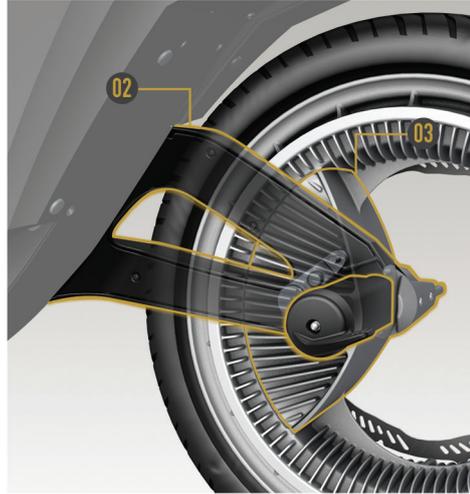
### CAUTION

After closing the lock, try turning the steering column in either direction to make sure the lock is closed.  
After opening the lock, turn the steering column to the left to the limit and back to make sure the lock is open.

The following diagram shows the parts which contain electric power:

- #01. Battery
- #02. Motor
- #03. Motor connection
- #04. HMI display
- #05. Front light
- #06. Tail light / turn signal
- #07. Registration plate light
- #08. Front turn signal
- #09. Steering lock





## #SAFETY SYSTEM

### SAFETY INSTRUCTIONS

#### Display indicator lights

The display has indicator lights which offer information about the safety elements or advises you about safety situations.

- Battery
- Temperature
- Motor indicator
- High beam indicator
- Low beam indicator

### SAFETY ELEMENTS

#### Front light system

Your UJET scooter comes with a LED front light.

The system provides powerful lighting with a range of up to 380 m thanks to a sophisticated system for cooling the matrix, enhancing safety in traffic.

There are 2 operating modes:

- Low beam (daytime driving light which is always lit) which depends on the ambient light sensor and the speed of the vehicle
- High beam, activated by the scooter controls

The front light, daytime running light or low beam, with a brightness of 1100 lumen increases to a power of 1600 lumen when the high beam is selected.



### Brake light

This indicates the use of the mechanical brakes or the energy recuperation braking mode. The brightness varies with the rate of deceleration.

### Onboard warning interface

Diagnostic communication interface, available via the application.

### Identify service

You will obtain a one-time QR code for registering in the cloud when you receive the scooter authorisation code.

This service starts once the scooter has been paired to a smartphone.

### Antitheft system

You will receive a warning if your scooter moves without your command, and you can even disable your Ujet remotely.

It has a powerful assisted locking mechanism with an onboard GPS / 4G module. This system prevents the theft of your scooter and helps you to find it.

### Tracking

From the App, the integrated GPS module tracks the location of your scooter and the speed of the vehicle as well as other parameters.



### Throttle grip

The throttle grip controls the "0" position to prevent accidental handling.

### Folding display

The display confirms the locking of the handlebar joint.

### Folding mirrors

Adjust the position of the wing mirrors for better rear-view vision.

To change mirror position an Allen key size 6 is needed. Key will be provided with the scooter.

### Accelerometers

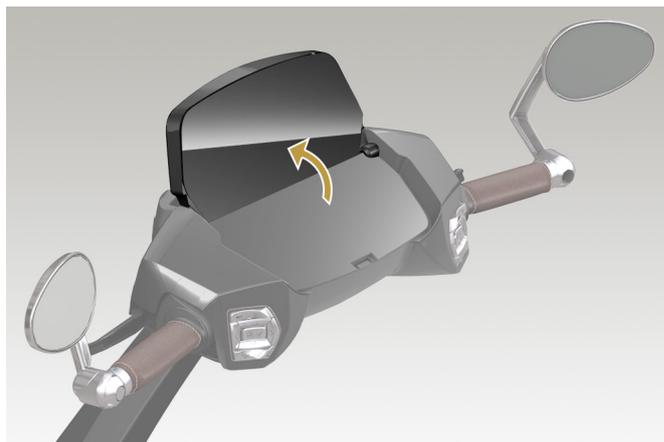
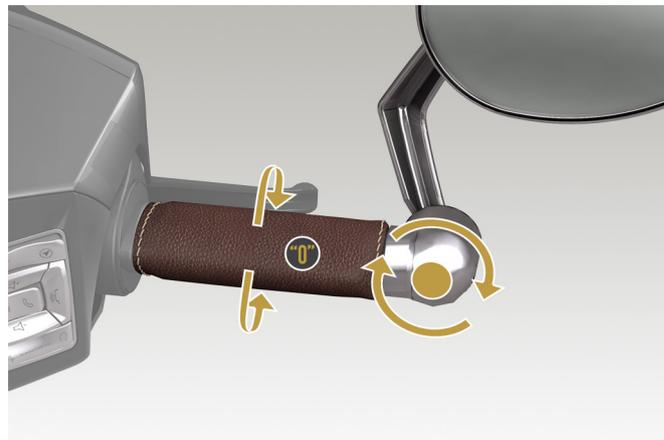
The scooter sensors protect you from hidden hazards.

The 9-axis accelerometer sensor acts in the case of an unnatural event and prevents situations of risk by stopping the motor.

It detects the position and the acceleration of the vehicle independently and compares this with the acceleration requested by the user (position of the throttle). If the desired acceleration is higher than the distance travelled by the scooter, the accelerometer recognises this as an unnatural event and stops the motor.

### Folding frame /scooter folded sensor

Thanks to this sensor, your scooter recognises that it is folded and will not accidentally start.



### Lever sensor

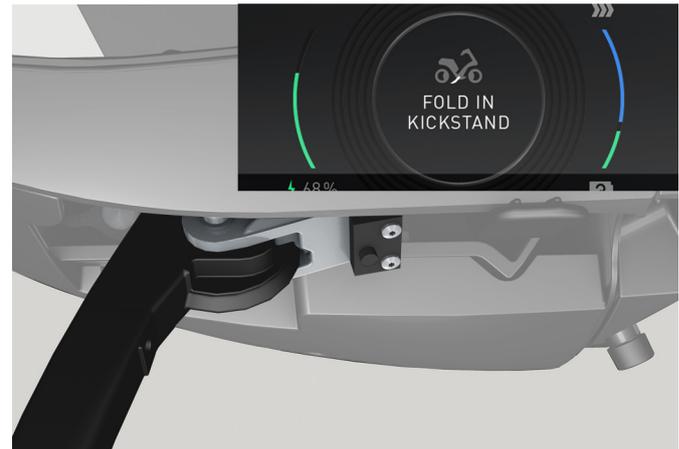
The brake lever sensor detects the behaviour of the mechanical brake.  
The brake lights come on as soon as the brake lever is activated.

### Side stand sensor

This prevents you from accidentally starting the motor while the scooter is parked.  
The scooter will not start if the side stand is not correctly returned to its rest position.  
A warning is displayed until the sensor detects that the stand is folded away.

### Overheating

The system continuously monitors the battery and motor temperatures. If an extreme temperature is detected, you will receive a warning on the HMI display.  
There are 3 levels of protection depending on the severity.



## #BATTERY

Select between 2 types of battery depending on the range you require:

- up to 75 km or
- up to 150 km.

Charging time with the normal charger can be up to 6 hours from 0-100%.

Your smart battery is connected to the network, it is safe, removable and has wheels.

Take your battery anywhere, use it as a powerbank for your devices, and enjoy your favourite tunes via integrated wireless speakers.

The battery box has a BMS (Battery Management System) system which regulates the battery charging and discharging via the charger or energy recuperation system.

The system:

- Regulates and registers the battery charge state to calculate and monitor the battery range.
- Detects and controls the flow and supply, equalising the cell batteries.
- Controls and manages the battery temperature.
- Uploads and downloads data registry.
- Special safe charging modes.
- Normal charge 8 A / fast charge 25 A.

### **i** NOTE

Too many quick charges have an impact on the battery's life cycle.

- Deep sleep wake-up button. Fault protection and error memory.

**#01.** Telescopic handle

**#02.** Ignition button

**#03.** Battery bumpers

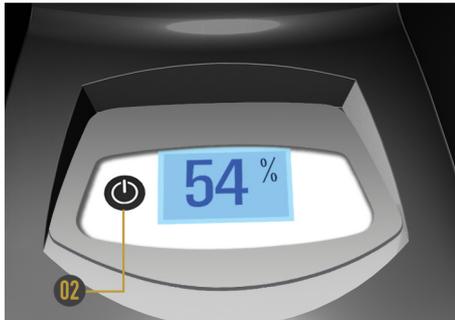
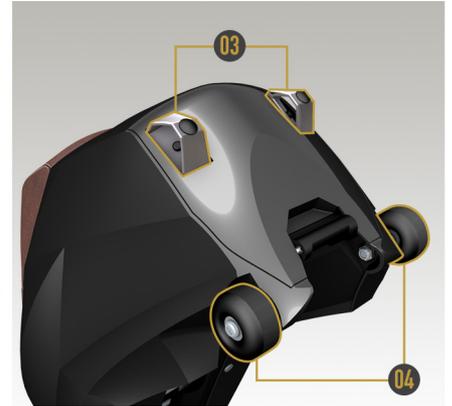
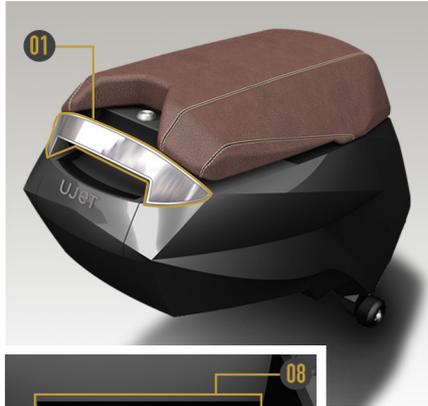
**#04.** Wheels for transporting the battery

**#05.** Battery connection

**#06.** Anchorage to the scooter frame

**#07.** Battery

**#08.** USB inputs / Charger connection



<b>ELECTRICAL SPECIFICATIONS</b>		
Battery type		Lithium-ion (Li-Ion)
Charging duration	Small battery	3 h (on board charger)
		1.5 h (fast charger)
	Large battery	6 h (on board charger)
		3 h (fast charger)
Required charging voltage		Regular home output: 220 V-AC - 230 V-AC 110 V-AC
Battery voltage		48 V
		2.4 kWh (48 Ah) for the large battery 1.2 kWh (24 Ah) for the small battery
Riding range	Small battery	35 - 75 km
	Large battery	70 - 150 km
Energy recuperation		Braking with energy recuperation of up to 2.5 kW
Maximum discharge current		80 A for 30 s
Continuous discharge current		62 A or 3 kW continuous power up to 10% SOC
Peak current		Up to 100 A or 3.6 kW power peak for 10 seconds
Maximum charging current		25 A

TEMPERATURES		
Transport temperature		-30 to +80 °C
Storage temperature		+10 to +40 °C
Operating temperature	Ambient temperature during continuous operation	+5 to +55 °C
	Charging	0 to +40 °C

Additional features	Entertainment interface 2 USB sockets for charging peripherals 5 V 2 A Battery charging state reading via OBD interface
BMS (Battery Management System)	The BMS regulates the battery charging and discharging.
Battery box	The complete battery box is removable, and can be extracted like any piece of luggage with wheels. It has two wheels underneath and a telescopic handle.
Location of on-board charger	Special storage compartment below seat with mechanical lock

## #HMI DISPLAY

Your onboard computer offers full connectivity to your smartphone and the cloud. It integrates GPS, 4G, WiFi and Bluetooth for the most intuitive ride and advanced safety monitoring.

The impeccable design of the interface offers easy access to navigation, voice control, music playback and integrated camera.

**#01.** Left turn signal indicator

**#02.** Clock

**#03.** Battery charge status

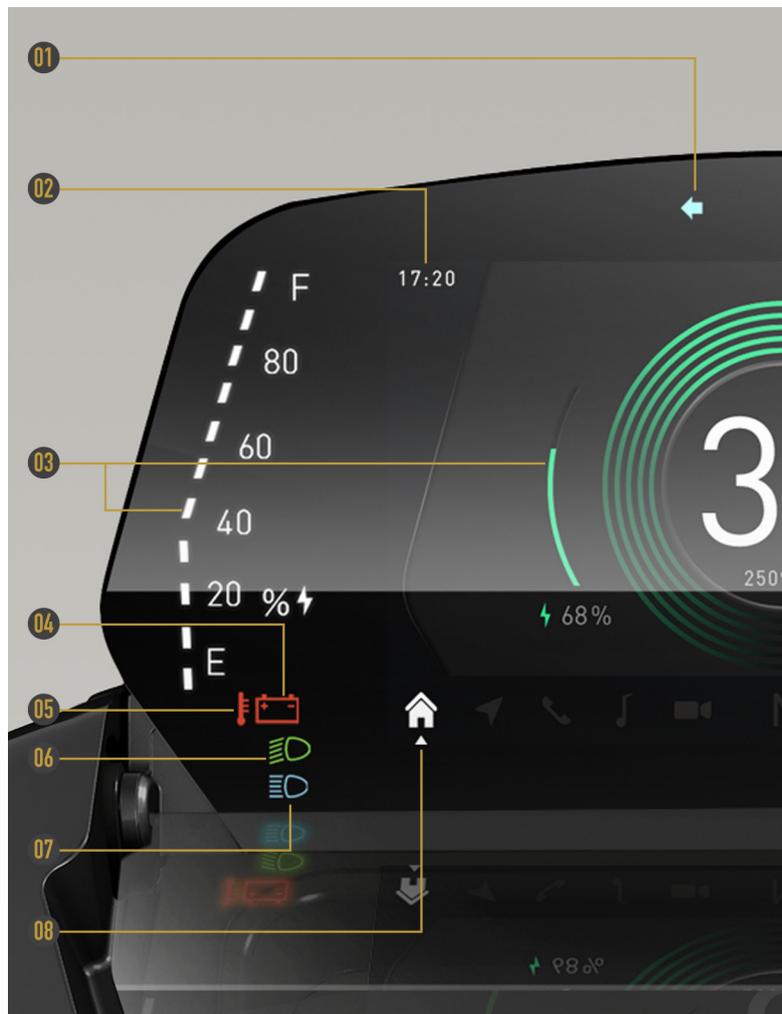
**#04.** Battery charge status indicator

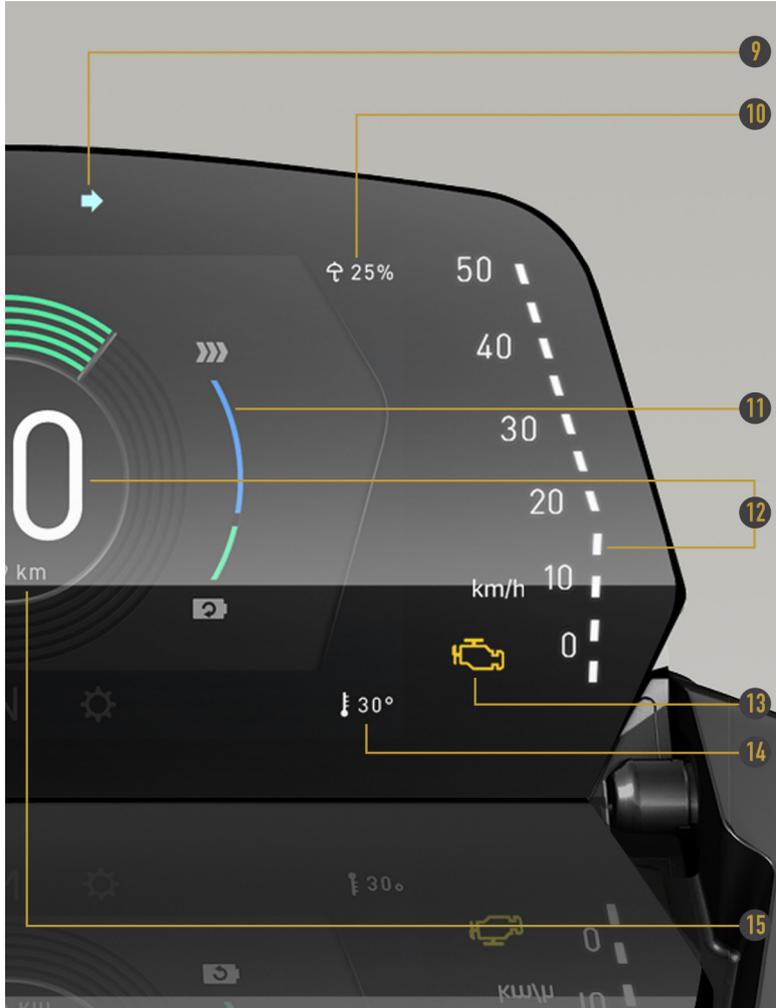
**#05.** Motor temperature indicator

**#06.** Low beam indicator

**#07.** High beam indicator

**#08.** Settings / pre-set functions menu





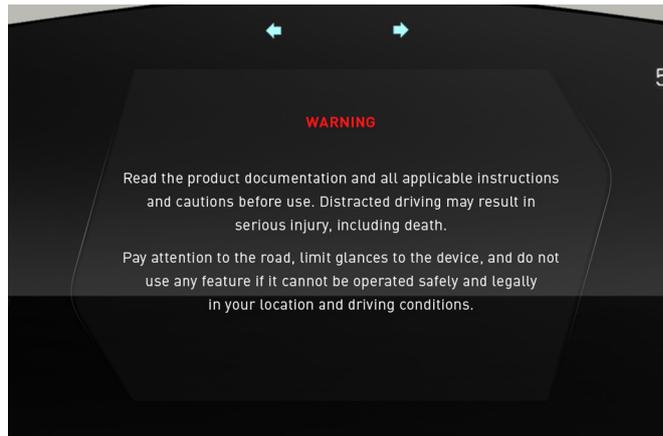
It is able to display all the warnings and all important driving data, just like any instrument panel, but also incorporating entertainment audiovisual media management.

- #09.** Right turn signal indicator
- #10.** Weather indicator
- #11.** Energy recuperation brake indicator
- #12.** Speedometer
- #13.** Motor status indicator
- #14.** Temperature indicator
- #15.** Odometer

## HOME DISPLAY

### System start

This is the screen you see when you switch on your scooter system.





### Touchscreen zone

The touchscreen functionalities only work when the scooter is standing still and the footstand is down.



## SETTINGS

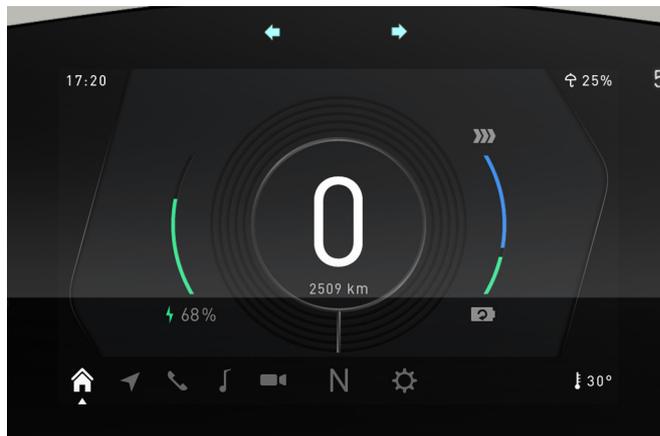
### Location of symbols on display

Get to know the location of all the symbols on the HMI display.

### Main menu

Go to the main menu and the following options are displayed:

- Navigation
- Phone
- Music
- Videos
- Drive mode
- Settings



## NAVIGATION DISPLAYS

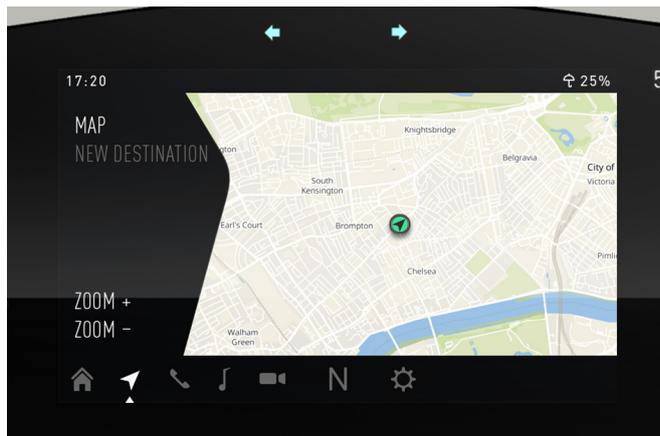
### Navigation home screen

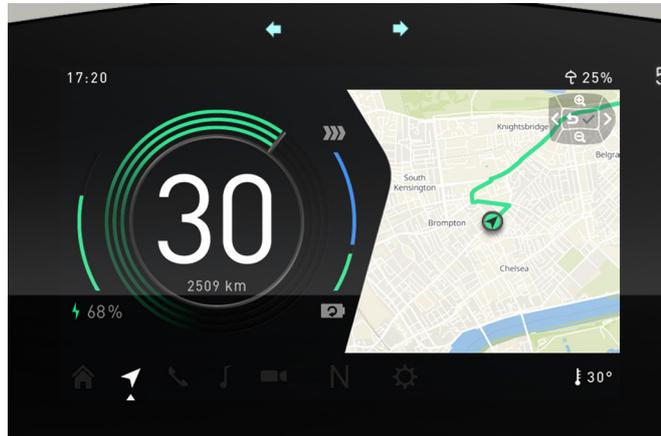
Go to the navigation home display from the scooter display, settings display.

### Search for destination

The display shows the route configuration once the address has been defined.

Enter country, city, street and other data to create the best route from your current location.





### Select destination

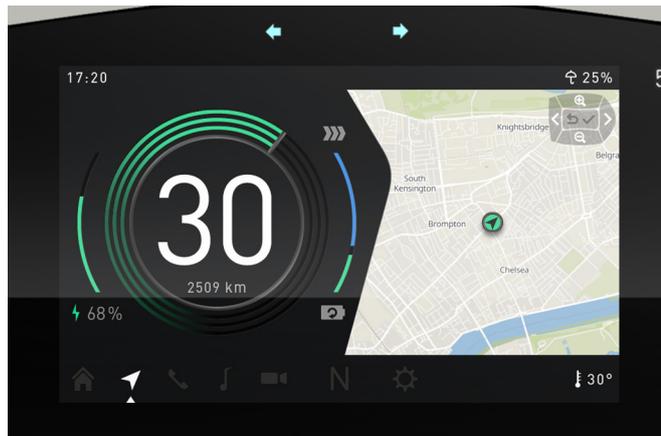
Select the destination from the suggestions given by the navigator.

### Calculate route

View the estimated time required, the distance to your destination and if necessary, any alternative routes.

### Start navigation

Press **START** to start navigation.



### Navigation display / Speedometer

Combine the navigation display with the speedometer display on the same screen to make driving easier.

As safety is our priority, driving information is always displayed in the main window.

## PHONE

### Phone options

Use the same options for making phone calls as on your smartphone.

- RECENT CALLS
- NUMBER PAD

### Recent calls

View your recent calls.



### Number pad

#### WARNING

Distracted driving can lead to accidents, injuries, and death, in addition to citations for traffic violations.

If you need to dial a number, you can do so from the HMI display.



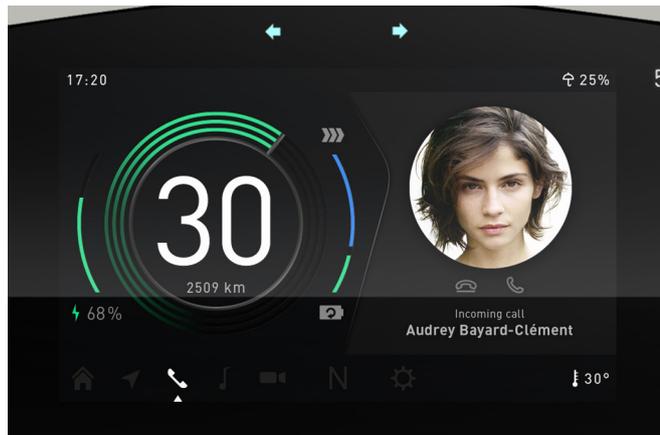
### Phone display

You can receive phone calls in drive mode or in parking mode via headset.

Incoming call in parking mode



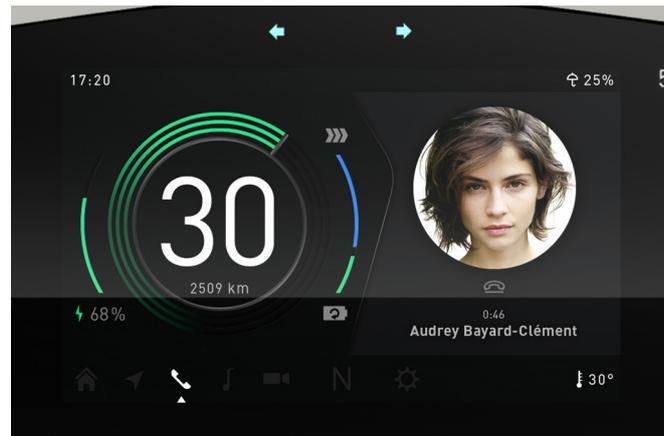
Incoming call in drive mode



Ongoing call in parking mode



Ongoing call in drive mode





Outgoing call in parking mode



Outgoing call in drive mode

## MUSIC DISPLAYS

### Music player source

Your scooter can play music from your smartphone, SD card or directly by streaming.

Music playing in drive mode



Music not playing in parking mode





Music not playing in drive mode



Music playing in parking mode

## VIDEO DISPLAYS

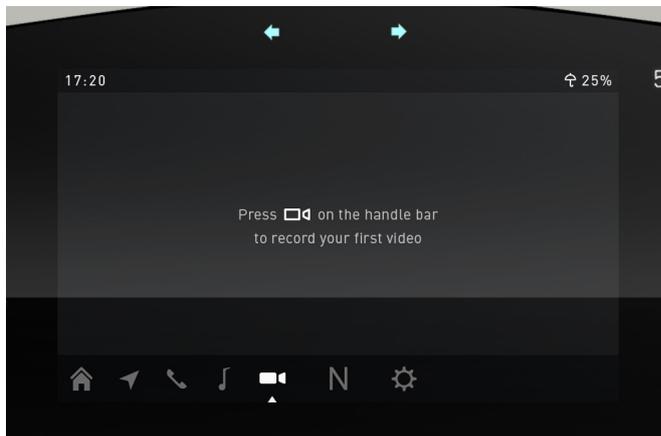
### **i** NOTE

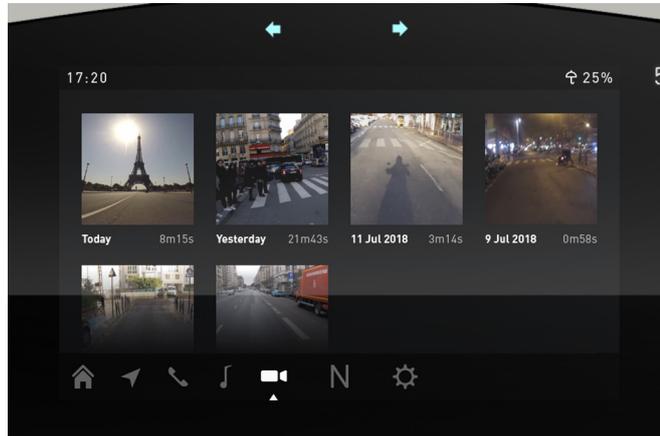
This function can be turned-off in the countries where it is not allowed .

### Video menu

View the videos recorded from the scooter's front-facing camera and play them if you need on the screen.

Video not recording in parking mode



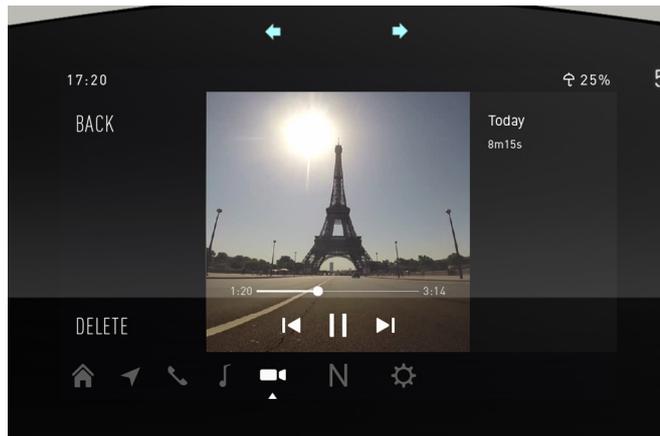


They are ordered chronologically.

- All videos
- Today
- This month

View the miniatures of recordings so that you can select the ones you want.

It is not possible to play videos in drive mode.



### Video options

When you select a video you can complete any of the following actions:

- Play
- Delete

## Video recording

### **i** NOTE

This function can be turned-off in the countries where it is not allowed.



## Drive mode

Select the drive mode from the three different existing options:

- ECO
- NORMAL
- SPORT

The drive mode selected affects the battery performance and the scooter riding range.

Normal drive mode





### Sport drive mode

### Settings

The general settings options for the display and the scooter are shown on this screen.

- SOUNDS
- CONNECTIVITY
- PASSCODE
- RESET
- UPDATES

### Select driving sound

There are three types of virtual sound to simulate the sound of your scooter motor, and make it recognisable from a distance for other passers-by.

There is also the option to ride in silence if desired.

### Reset

Return to the initial system settings from this option.



### Connectivity

Your scooter has full connectivity. Manage everything to do with your scooter connectivity from this screen via:

- Hotspots
- Bluetooth

Self check at start up (connecting)



Self check at start up (connected)





## SAFETY WARNINGS

If the system needs to show you information about the safety of your scooter, a warning symbol is displayed in the lower right corner.

Press the warning symbol for further details.

### Error at Start up



### Information at Start up

Information at Start up



Information at speedometer





Error at speedometer



Error at speedometer

### General display

This is the normal display which gives the basic driving information, including battery state, speed and drive mode, and all the information about the state of your scooter including battery and motor temperature, and additional information about connectivity.

#### Normal general display



#### Information in general display

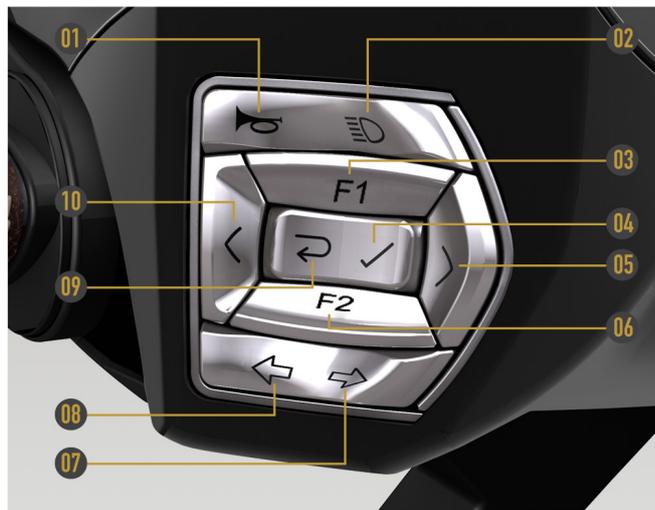


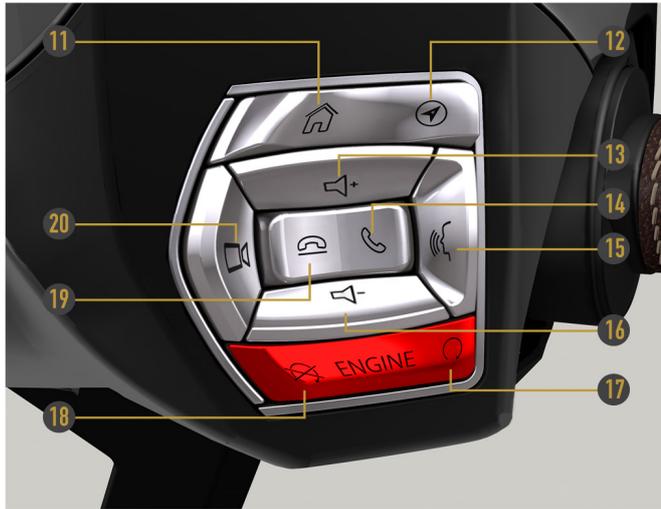


Error in general display

## #CONTROLS

- #01. Horn
- #02. High beam
- #03. F1
- #04. Selection (on HMI display)
- #05. Right cursor (on the HMI display)
- #06. F2
- #07. Right turn signal
- #08. Left turn signal
- #09. Return (on the HMI display)
- #10. Left cursor (on the HMI display)





#11. Home (on the HMI display)

#12. Navigator

#13. Volume UP

#14. Receive call

#15. Voice control

#16. Volume DOWN

#17. Unlock motor

#18. Lock motor

#19. End call

#20. Recording with the camera



## LEFT SIDE

ELEMENTS	SYMBOLS	
	A	B
<p><b>Horn</b></p> <p>Press here to sound the horn.</p> <ul style="list-style-type: none"> <li>- Press the horn symbol to emit a warning sound.</li> </ul>		
<p><b>High beams</b></p> <p>Press here to activate the scooter high beam.</p>		
<p><b>Cursors</b></p> <p>Use these to browse through the display.</p> <ul style="list-style-type: none"> <li>- Press "A" to switch to the function on the left.</li> <li>- Press "B" to switch to the function on the right.</li> </ul>		
<p><b>Keypads</b></p> <p>These two keys represent the functions shown on the upper right screen.</p>	<b>F1</b>	<b>F2</b>

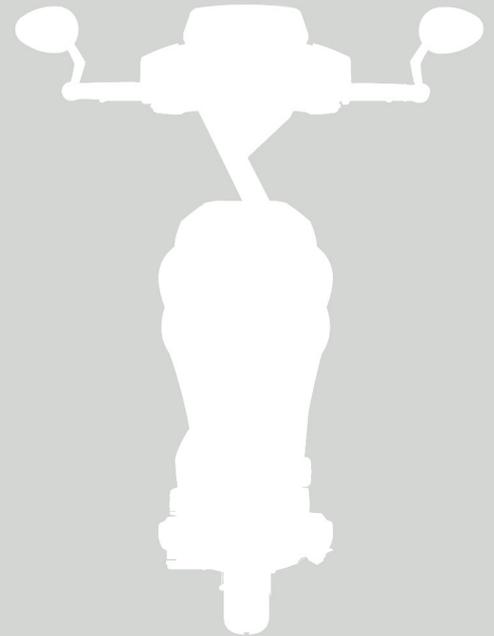
ELEMENTS	SYMBOLS	
	A	B
<p><b>Selection and return keys</b></p> <p>Use these to select or return in the applications.</p> <ul style="list-style-type: none"> <li>- Press "A" to move the application or the system to the last selected display or object.</li> <li>- Press "B" to select the object or application which is highlighted.</li> </ul>		
<p><b>Turn signals</b></p> <p>Use these 2 keys to switch on the turn signals.</p> <ul style="list-style-type: none"> <li>- Press "A" once to switch on the left turn signal.</li> <li>- Press "A" again to switch off the left turn signal.</li> <li>- Press "B" once to switch on the right turn signal.</li> <li>- Press "B" again to switch off the right turn signal.</li> <li>- Press "A" on the video display to move the cursor to the left.</li> <li>- Press "B" on the video display to move the cursor to the right.</li> </ul>		

## RIGHT SIDE

ELEMENTS	SYMBOLS	
	A	B
<p><b>Recording with the camera</b></p> <p>Press here to go to the camera function to record a video.</p> <ul style="list-style-type: none"> <li>- Press once to open the video, record and save.</li> <li>- Press once to close the video and return to the main display.</li> </ul>		
<p><b>Phone</b></p> <p>There are two buttons which interact on the phone.</p> <ul style="list-style-type: none"> <li>- Press "A" to receive a call.</li> <li>- Press "B" to reject or end a call.</li> </ul>		
<p><b>Home</b></p> <p>Press here to return to the home screen.</p> <ul style="list-style-type: none"> <li>- If you press here, you will return to the home screen from whatever screen you are currently viewing.</li> </ul>		

ELEMENTS	SYMBOLS	
	A	B
<p><b>Navigator</b></p> <p>Press here to go to the navigator.</p> <ul style="list-style-type: none"> <li>- Press the symbol to go to the navigator and view the scooter location.</li> </ul>		
<p><b>Enabling and disabling the motor</b></p> <p>Press here to enable or disable the motor.</p> <ul style="list-style-type: none"> <li>- Press "A" to enable the motor.</li> <li>- Press "B" to disable the motor.</li> </ul>		
<p><b>Volume control</b></p> <p>Use these 2 keys to control the volume.</p> <ul style="list-style-type: none"> <li>- Press "A" to increase the volume of the system or the currently running application.</li> <li>- Press "B" to decrease the volume of the system or the currently running application.</li> </ul>		

# MAINTENANCE



#General maintenance	90
#Long periods out of service	92
#Wheels and tyres	92
#Brakes	93
#Cleaning	93
#Correct disposal of parts	94

## #GENERAL MAINTENANCE

### ! CAUTION

Maintenance tasks must only be carried out by authorized UJET Service Partners.  
Only genuine authorized UJET spare parts shall be used for maintenance and service works.

The maintenance of your electric scooter is far lower than that required for an traditional gasoline scooter as has fewer parts requiring maintenance.



SCHEDULED MAINTENANCE	MONTH (YEAR)	KM	MI
A	1	500	300
B	12 (1)	3000	1900
C	24 (2)	6000	3700
D	36 (3)	9000	5600
E	48 (4)	12000	7500
F	60 (5)	15000	9300
G	72 (6)	18000	11200
H	84 (7)	21000	13000
I	96 (8)	24000	15000

### i NOTE

Perform indicated operation at specified intervals, Kilometers, Miles or every year whichever comes first.

## SCHEDULED MAINTENANCE

ITEM	TASK	A	B	C	D	E	F	G	H	I	NOTES
Light / signats / horn	Check operation	X	X	X	X	X	X	X	X	X	
Electrical equipment and switches	Check operation	X	X	X	X	X	X	X	X	X	
Headlight aiming adjustment	Check and adjust	X	X	X	X	X	X	X	X	X	
Front and Rear tyre	Check pressure, inspect tread	X	X	X	X	X	X	X	X	X	Check User Manual for pressures
Front and Rear wheel screws	Check torque	X	X	X	X	X	X	X	X	X	
Brake pipes, brake hoses and connections	Inspect for leaks	X	X	X	X	X	X	X	X	X	Replace every 2 years. Brake fluid level will drop as brake pads are wear
Brake pads and discs	Inspect for wear	X	X	X	X	X	X	X	X	X	
Front and Rear brake lever	Check operation	X	X	X	X	X	X	X	X	X	
Throttle control	Check operation	X	X	X	X	X	X	X	X	X	
Front and Rear suspension	Check operation	X	X	X	X	X	X	X	X	X	
Warning records	Download and check data from supercomputer	X	X	X	X	X	X	X	X	X	Check with UJET diagnosis tool
Connectivity	Check operation	X	X	X	X	X	X	X	X	X	
Battery	Check operation and performance	X	X	X	X	X	X	X	X	X	Check with UJET diagnosis tool
Battery connector	Check battery and terminal, clean connections	X	X	X	X	X	X	X	X	X	
Safety fasteners	Check torque	X	X	X	X	X	X	X	X	X	
Steering and middle joint bearing	Inspect, lubricate and adjust	X	X	X	X	X	X	X	X	X	Repack and grease every 2 years or 10,000 km
Front and Rear wheel bearing	Check operation	X	X	X	X	X	X	X	X	X	
Foldable left handle bar	Check operation and adjust	X	X	X	X	X	X	X	X	X	
Stand leg and Frame lock	Check operation, torque and lubricate	X	X	X	X	X	X	X	X	X	
Vehicle road test	Verify components and system functions	X	X	X	X	X	X	X	X	X	

## #LONG PERIODS OUT OF SERVICE

### TIPS FOR PARKING

Your scooter is designed to operate in all normal weather conditions.

Extreme weather conditions may affect how your scooter operates. Do not park your scooter in places where the ambient temperature is less than -20 °C.

The temperature may also affect the battery operation.

- In low temperatures, the power may be reduced.
- In high temperatures, the battery service life may be reduced.

If your scooter is parked for a long period of time, keep the battery charge at above 20% to avoid the loss of battery capacity.

Charge the battery for 2 h every 30 days using the original charger in order to maintain minimum charge levels.

## #WHEELS AND TYRES



If you observe any anomalies in the tyres, they should be replaced immediately.

- 01.** Inspect the rims closely and if any damage is observed contact your official service to replace the rims:
- Bent or scratched rims.
  - Impact marks on the rims.

- 02.** Inspect the tyres closely and if any damage is observed contact your official service to replace the tyres:

- Cuts, cracks, divisions or damage to the tread or side wall.
- Bulging or lumps in the tyre body.
- Uneven wear of the tyre tread. Wear on only one side of the tyre tread or flat spot wear indicate a problem with the tyre or the vehicle.
- Exposed rim cords or fibres.

- 03.** Check your tyre pressures with a calibrated pressure gauge when the tyres are cool.

- Adjust the pressure if necessary.

### NOTE

Front tyre 1.6 bar (23 psi).

Rear tyre 1.8 bar (26 psi).

- 04.** Check the tread depth. If it is less than the minimum, change the tyre.

Poor maintenance of your tyres may result in:

- Unexpected burst tyres.
- Loss of control of your scooter.
- Reduced efficiency if tyre pressure is too low.

## #BRAKES

### CAUTION

The brake pads should be run in.  
 Dirty brake discs and pads may significantly reduce the braking effect.  
 After braking for a long period of time, avoid touching the brake discs as they may get hot.  
 Never use oils or greasy substances when cleaning brakes.

01. Check whether the brake discs are clean. If necessary, clean them to prevent a loss in braking effect.
02. Inspect the thickness of the discs and pads. The minimum thickness is indicated on the disc but if you observe excessive or irregular wear, contact your technical service.

## #CLEANING

### WARNING

Do not use pressurised water or steam cleaners; these may result in the entrance of water in the bearings, seals and electrical components and may lead to electric shock or injury.  
 Do not use aggressive chemical products on the main body.  
 Make sure you do not use cloths or sponges that have been in contact with strong abrasive cleaning products, solvents or thinners, fuel (petrol), rust removers or inhibitors, brake fluid, antifreeze or electrolyte.  
 Do not spray pressurised water or steam around the seating area, battery connector, the battery and/or any of the electronic components.  
 Do not wash your scooter while the battery is charging.

### CAUTION

Failure to clean your scooter correctly may result in damage to electrical components, fairings, panels and other plastic parts.

01. Wash plastic parts with a soft sponge and soap. Never use abrasive products, solvents or products which may scratch or damage the surface.
02. After washing, wipe your scooter with a clean dry cloth and wait until it is completely dry before starting it.
03. After cleaning and before using the vehicle, check the brakes. Apply both brakes several times to eliminate any moisture from the pads.

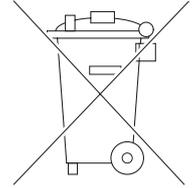
## #CORRECT DISPOSAL OF PARTS

At the end of the service life of your UJET scooter, remember that it is not domestic or urban waste, and that it must be disposed of correctly.

The product must be taken to a specific waste recycling collection point in accordance with local legislation.

Li-Ion batteries should be handled with caution and recycled at specific recycling points for this type of battery.

Correct management, reuse, assessment and recycling of these products helps to protect human health and the environment.





# TROUBLESHOOTING





You may experience certain problems with your scooter. As these are not faults, they can be resolved as follows:

<b>SYMPTOM</b>	<b>POTENTIAL CAUSE</b>	<b>POTENTIAL SOLUTION</b>
Vehicle does not turn on	<ul style="list-style-type: none"> <li>- Battery Pack not charged.</li> <li>- Motor stop switch turned OFF.</li> </ul>	<ul style="list-style-type: none"> <li>- Charge Battery Pack.</li> <li>- Press the motor stop Switch ON button, turn OFF/ON the battery.</li> </ul>
Charger not working	<ul style="list-style-type: none"> <li>- A/C power missing.</li> <li>- Charger plug not properly connected.</li> </ul>	<ul style="list-style-type: none"> <li>- Check A/C outlet power.</li> <li>- Disconnect/Connect battery connector.</li> <li>- Reset the Charger pushing the reset button on the side of the Charger.</li> </ul>
Riding mode not available	<ul style="list-style-type: none"> <li>- Side stand extended.</li> <li>- Left Handle bar folded.</li> </ul>	<ul style="list-style-type: none"> <li>- Retract the side stand.</li> <li>- Unfold the left handle bar and make sure the locking lever is back at its position.</li> </ul>
Navigation not available	<ul style="list-style-type: none"> <li>- Weak GPS signal.</li> </ul>	<ul style="list-style-type: none"> <li>- Try moving outside or to a location where you can obtain a better signal.</li> </ul>
Recuperation doesn't work	<ul style="list-style-type: none"> <li>- The recuperation is maximum when battery level is between 20% and 80%.</li> </ul>	<ul style="list-style-type: none"> <li>- Below 20% and above 80% recuperation is less noticeable.</li> </ul>
Motor temperature indicator light on the display	<ul style="list-style-type: none"> <li>- Motor overheated.</li> </ul>	<ul style="list-style-type: none"> <li>- Stop the scooter and restart when cooled down.</li> </ul>

<b>SYMPTOM</b>	<b>POTENTIAL CAUSE</b>	<b>POTENTIAL SOLUTION</b>
Motor failure indicator on the display	- Motor needs to be check.	- Contact your dealer for professional checks.
Phone cannot pair with scooter	- Phone specification does not meet minimum system requirements. - Latest version of UJET App not installed and opened correctly.	- Use another phone with adequate specification. - Download and install the latest UJET App.
Inefficient or noisy braking	- Worn brake pads. - Fluid leakage in hydraulic braking system.	- Replace the brake pads and check for brake disk. - Check and replace if necessary elastic fittings, plunger and brake pump seals. These operations must to be performed only by qualified service agent.

If you have any queries about any problems or faults, please contact the UJET technical service.

WARRANTY

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## #UJET LIMITED WARRANTY INFORMATION

### WARRANTOR

UJET INTERNATIONAL S.à.r.l. is the Warrantor

This Limited Warranty gives you specific legal rights, and you may have other rights, which may vary from Country to Country.

### LIMITED WARRANTY COVERAGE. WHO:

This Limited Warranty applies to all original owners and any subsequent owners of the covered UJET vehicles. It is provided at no additional cost during the applicable warranty coverage period.

UJET requires its authorized dealers & service partners to submit warranty registration information online at the time of purchase to ensure timely service. When a covered UJET vehicle is sold to a subsequent owner, the original owner should submit a warranty transfer request using related online service (UJET App) This must be performed to allow UJET the ability to contact the new owner in the unlikely event of a safety related issue.

### LIMITED WARRANTY COVERAGE. WHAT:

UJET INTERNATIONAL S.à.r.l. warrants that all factory manufactured UJET vehicles are free from defects in material and workmanship during the period of this Limited Warranty.

This Limited Warranty covers parts, including the motor, motor controller, cockpit, frame, rear & front suspension, brake assemblies, wheels and electrical subassemblies, battery pack (where the Battery Pack means the battery cells, battery housing, integrated battery management system, internal wiring, and internal structures) and approved UJET accessories installed at the time of purchase by authorized UJET dealers & Service Partners.

### COVERAGE PERIOD OF LIMITED WARRANTY

The duration of this Limited Warranty covers the Vehicle for 24 months (2 years) from the first official registration date of the scooter.

## #LIMITED WARRANTY COVERAGE. EXCLUSIONS

Due to the battery chemistry, there is a normal, expected reduction in the range/capacity the Battery Pack can yield over time and usage. Depending on the use and storage conditions, the Battery Pack will degrade during the duration of this Limited Warranty period.

UJET will only repair or replace pursuant to this Limited Warranty a Battery Pack that exhibits a nominal storage capacity reduction of greater than 20% of the published nominal capacity, as measured by an authorized UJET dealer or service partner. To check the capacity of Battery Pack, an authorized UJET dealer can perform a battery management system log data extraction, which will confirm if a reduction is within expected norms.

Further, this Limited Warranty only covers UJET Vehicles that are operated according to “proper use” and “under normal operating conditions.”

For purposes of this exclusion, the following definitions apply:

“Normal operating conditions” require routine care and maintenance of the UJET Vehicles as described in the Owner’s Manual.

“Proper use” means only the use of vehicle in the manner intended for a rider on a UJET vehicle with proper safety equipment as described in the Owner’s Manual, in accordance with local regulations.

“Proper use” also means charging the Battery Pack, using only UJET authorized chargers, after each use and storing it in a fully charged state, or recharging it every 60 days, or keeping it on the charger when in storage or not in regular use.

In addition, this Limited Warranty does not cover:

- The cost of parts and labor involved in any routine care and maintenance and/or the replacement of parts due to normal wear and tear, use, or deterioration, including but not limited to: tyres, brake pads and rotors, grips, foot pegs, stand, lights and the seat;
- The tyres as the original equipment tyres are warranted separately by the tyre manufacturer; brake pads and rotors,
- The replacement of brake fluids, unless their replacement is a necessary part of warranty service on a covered component;
- Wheel (intended as rotor and stator when the rear one) damage resulting from off road use and/or improper use;
- Any cosmetic concerns that arise as a result of environmental conditions, owner abuse, misuse, lack of routine care and maintenance, and/or improper use;
- Parts or components damaged by use or operation under abnormal circumstances or contrary to the requirements described in the Owner’s Manual including a failure to have the vehicles firmware updated during the regular service intervals or in a timely basis following a notification that a new update is available.
- Malfunctions, damages and missuses caused by commercial or business usages, rental services or other situations that allow access by uncertain riders.
- Malfunctions, damages and missuses caused by any modification of original operating system and/or original software of any of its electronic components.
- UJET vehicle and its Battery Pack if the service and maintenance plan specified in the User Manual has not been respected.

- UJET vehicle and its Battery Pack when the maximum authorized load weight is not observed. This is indicated in the User Manual and technical characteristics.
  - UJET vehicle and its Battery Pack when the scooter has been used for racing, riding on surfaces other than usual paved roads or other competitive events.
  - UJET vehicle and its Battery Pack have been misused or improperly operated.
  - UJET vehicle and its Battery Pack that had any damage, removal or alternation of warranty seals; or the warranty identification labels being torn or damaged beyond recognition.
  - UJET vehicle and its Battery Pack if they have suffered overcharging or uncontrolled charging.
  - Damage, malfunctions, or performance problems caused by aftermarket accessories installed on a UJET vehicle and its Battery Pack or caused by aftermarket accessories installed by someone other than an authorized UJET dealer or service partner;
  - Damage, malfunctions, or performance problems caused by the improper repair of the vehicle, installation of any parts or accessories not sold or approved by UJET, the installation and use of any parties or accessories that alter the vehicle's specifications from those set by UJET, or the use of new or used parts not approved by UJET;
  - Damage, malfunctions, or performance problems caused by the installation or use of any charger not sold or approved by UJET;
  - Damage, malfunctions, or performance problems caused by fire, collision, accident, or improper storage of the UJET vehicle and its Battery Pack ;
  - Damage, malfunctions, or performance problems caused by continued operation of the vehicle after a warning light, gauge reading, or other warning indicates a mechanical or operational problem;
  - UJET vehicle severely damaged or declared to be a total loss by an insurer, or vehicle substantially reassembled from or repaired with parts obtained from another used vehicle;
  - Damage, malfunctions, or performance problems caused by the failure to follow recommended maintenance requirements as set forth in the Owner's Manual;
  - Damage, painting damage, malfunctions, or performance problems caused by airborne industrial pollutants (e.g., acid rain), bird droppings, oxidation, sulfur, salt, chemical agents, tree sap, stones, flood water, windstorms, natural deterioration or any other "acts of nature" or similar occurrences;
  - Damage, loss or alterations to third party software or coming from installing third party software.
  - Damage, loss or alterations to data or information stored on any media (user-generated videos, etc.) or any part of the product, no matter how occurring.
  - Damage, malfunctions, or performance problems caused by the improper or incorrect installation or use not consistent with the instructions and technical or safety standards prescribed by manufacturer. (example: sufficient battery charge level when software updating)
  - Damage, malfunctions, or performance problems caused from unauthorized access or alterations to our own software.
- Further, this Limited Warranty does not apply to UJET vehicles or parts and accessories that are not imported or distributed by UJET or its authorized partners.

**OTHER LIMITATIONS OR DISCLAIMERS TO BE APPLIED TO THIS LIMITED WARRANTY**

The following additional limitations and disclaimers apply to this Limited Warranty:

- This limited warranty is the only express warranty made in connection with the sale of this UJET vehicle. Any implied warranty, including any warranty of merchantability or warranty of fitness for a particular purpose is limited in duration to the stated period of this written warranty. Some countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- UJET INTERNATIONAL S.à.r.l does not assume – or authorize any person to assume – any other obligation or liability on its behalf.
- Any warranty claims made out of the country of purchase could be subject to additional restrictions and fees, and unless otherwise indicated they will be covered solely and directly by the importer of the country or region outside where sold.
- This limited warranty does not cover any incidental or consequential damages, including loss of Value of the vehicle, lost profits or earnings, out – of - pocket expenses for substitute transportation or lodging, expenses associated with returning the covered product to an authorized Service facility or dealer, towing and/or roadside assistance expenses, expenses associated with Returning the covered product back to its owner, mechanic's travel time or communication charges, loss or damage to personal property, loss of time, or inconvenience or equivalent. If some countries do not allow the exclusion or Limitation of incidental or consequential damages, the above limitation or exclusion may not apply to you.
- The purchaser acknowledges that there is an inherent risk in the operation of vehicles. This Limited Warranty does not cover and UJET cannot assume responsibility for any injury arising from the unsafe or improper operation of UJET vehicles, or the user's failure to comply with instructions, care and maintenance requirements, warnings, and safety precautions.
- The original registered owner or subsequent registered transferee as documented on the UJET vehicle warranty registration form in the UJET App is responsible for conveying the Owner's Manual and all safety warnings, instructions, and Limited Warranty if the unit is sold, loaned, or otherwise transferred to another person.

## #CUSTOMER RESPONSIBILITIES

As the owner of a product covered by this Limited Warranty, it is your responsibility to read and understand the Owner's Manual, this Limited Warranty, and all product warnings before operating your UJET vehicle.

Serious injury or death can result from improper operation or failure to observe warnings and safety instructions on any vehicle.

Further, it is also your responsibility to:

- Perform all recommended and necessary routine care and maintenance and engage in proper use of your UJET vehicle and Battery Pack, as detailed in the Owner's Manual including obtaining any firmware updates available at each service interval or in a timely basis following a notification that a new update is available.
- Learn and obey all country, state, and local laws governing the operations of a motorcycle, generally, and an electric motorcycle, specifically.
- At all times when operating a UJET vehicle wear proper safety equipment and clothing, including but not limited to helmet, eye protection, and appropriate boots & gloves.
- Convey the Owner's Manual and all safety warnings, instructions, and Limited Warranty if the unit is sold, loaned, or otherwise transferred to another person.
- Avoid access or use of non-authorized software.

## UJET WILL DO UNDER THIS LIMITED WARRANTY

During the time period of this Limited Warranty, an authorized UJET dealer or service partner will repair or replace (at UJET's discretion), without charge, any UJET vehicle, Battery Pack, or parts that are covered by this Limited Warranty and found by UJET service partner or an authorized UJET to be defective in factory materials or workmanship.

The replaced (including but not limited to) parts under warranty become property of UJET INTERNATIONAL S.à.r.l or its authorized dealers thereafter.

## HOW TO OBTAIN SERVICE UNDER THIS LIMITED WARRANTY

Warranty services may be obtained by contacting your local, authorized UJET dealer.

UJET INTERNATIONAL S.à.r.l does not guarantee the availability of its authorized dealers or service partner in your area. In the event that a dealer is not in your state, province, or country, you can contact directly using its mobility App need for vehicle use or via website:

<https://www.ujet.com/en/contact-us.html>

In any written or telephonic communication, please state the specific nature of any circumstances leading to the problem and include the VIN & odometer reading.

## #UJET PRE-DELIVERY CHECK

### Vehicle data

Model \_\_\_\_\_

Vehicle Identification Number \_\_\_\_\_

Color code \_\_\_\_\_

Date of registration \_\_\_\_\_

### Dealer Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_  
Stamp, signature

## #UJET RUNNING-IN CHECK

### Owner Information

Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_  
Signature

# #UJET REGISTRATION

## Vehicle data

Model \_\_\_\_\_

Vehicle Identification Number \_\_\_\_\_

Color code \_\_\_\_\_

Date of registration \_\_\_\_\_

## Dealer Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Stamp, signature

## Owner Information

Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Signature

















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